

8D (8 Discipline) Problem Solving

A one-day course that covers the 8D problem solving techniques in context of the requirements of ISO/TS 16949:2002

INTRODUCTION

8D problem solving is an analytical approach to investigate and identify the root cause of a concern, identify robust solutions to stop re-occurrence.

WHO SHOULD ATTEND

As the 8D problem solving techniques can form an integral part of APQP activities and become a core business continual improvement tool. This course will benefit:

- Senior Managers with responsibility for sales, design, technical, production and quality.
- Senior and line management who are responsible for creating and or implementing ISO/TS 16949:2002 requirements.
- Engineers and technicians who can apply 8D problem solving techniques.

COURSE OBJECTIVES

By the end of the course delegates will understand;

- Basic 8D terminology
- Each of the 8 Disciplines
- How to complete an 8D report
- What tools and techniques to apply

COURSE CONTENT

- A guide to 8D Problem Solving
- What are “the 8 disciplines”?
- How the 8 disciplines are used to drive business improvement

IN – HOUSE COURSES

Offering better value for money, they can be designed to closely match your specific requirements.

STYLE OF DELIVERY AND COURSE LEADERS

Our course leaders have extensive experience in Quality Management across a wide range of sectors including manufacturing, service and professional organisations including Local, National and International Government. This wide experience enables them to make the course more interesting by using their relevant examples and case studies during workshop discussions.

Our team of staff has extensive experience of working across cultural boundaries, through their work in Europe, Africa, Middle East, Asia and the Americas.

CERTIFICATION

All delegates will be awarded a certificate verifying attendance and successful completion of the course

BOOKING AND COURSE FEES

The fee includes lunch and refreshments during the day. Please complete the booking form and return together with the relevant fee.

Fee: £260 plus VAT