

ISO/TS 16949:2002 Foundation

INTRODUCTION

ISO/TS 16949:2002 is the new automotive industry standard that replaced QS 9000, VDA6.1, EAQF and AVSQ automotive industry and national standards in December 2003. The standard is based on ISO 9001:2000 but with the additional specific requirement that an organisation must demonstrate its ability to meet the customer specific requirements for the product or service while achieving continual improvement through its business activities.

WHO SHOULD ATTEND

Senior and line managers who have a responsibility for creating and implementing ISO/TS 16949:2002 conforming systems will find this course useful. In addition Quality Managers and auditors will also benefit from this course.

COURSE OBJECTIVES

The course has been structured to give senior managers the strategic knowledge and understanding of the overall requirements of ISO/TS 16949:2002. It's an open minded review and interrogation of the needs and implications of ISO/TS 16949:2002, within a customer focused design and manufacturing environment, where striving for the "Right First Time" goal within design and manufacturing activities and with continual improvement throughout the business activity as the norm.

THE COURSE CONTENT

- History of Customer, national and International quality system standards
- The aim of ISO/TS 16949:2002
- ISO/TS 16949:2002 requirements
- Internal Auditor qualification
- Certification issues
- Implementation issues with ISO/TS 16949:2002
- The Process Model and System requirements
- Clauses influenced under "Customer requirement" needs

WHAT ARE THE BENEFITS

This course will review the significant changes for managers within ISO/TS 16949:2002. It will examine how their roles will be interpreted and the more formalised cultural requirements that need to be in place to achieve and meet the customer satisfaction and continual improvement needs of ISO/TS 16949:2002.

IN – HOUSE COURSES

Offering better value for money, they can be designed to closely match your specific requirements.

STYLE OF DELIVERY AND COURSE LEADERS

Our course leaders have extensive experience in Quality Management across a wide range of sectors including manufacturing, service and professional organisations including Local, National and International Government. This wide experience enables them to make the course more interesting by using their relevant examples and case studies during workshop discussions.

Our team of staff has extensive experience of working across cultural boundaries, through their work in Europe, Africa, Middle East, Asia and the Americas.

CERTIFICATION

All delegates will be awarded a certificate verifying attendance and successful completion of the course

BOOKING AND COURSE FEES

The fee includes lunch and refreshments during the day. Please complete the booking form and return together with the relevant fee.

Fee: £260 plus VAT