

Product Realisation - APQP

This one-day course covers the needs & expectations of Advanced Product Quality Planning / Product Realisation within the customer contractual requirements of ISO/TS 16949:2002.

INTRODUCTION

This course describes the structure, principles and application of this fundamental planning control technique.

WHO SHOULD ATTEND

As APQP is a customer specific contractual requirement and has strategic implications so people who may find this course useful will include:

- Those with responsibility for sales, design, technical, production and quality
- Senior and line management who are responsible for the execution of APQP activities

COURSE OBJECTIVES

The course has been structured to give managers a strategic understanding of the overall requirements of APQP principles required within ISO/TS 16949:2002. It will enable delegates to understand how the customer's requirement for "Zero defect" within all aspects of design, manufacture and delivery can be achieved

COURSE CONTENT

- What are the requirements of APQP
- Why it is required within ISO/TS 16949:2002 and QS 9000
- What is a reasonable expectation for each activity
- How failure occurs
- Where the benefits lie
- When it goes wrong
- Where it goes wrong

IN – HOUSE COURSES

Offering better value for money, they can be designed to closely match your specific requirements.

STYLE OF DELIVERY AND COURSE LEADERS

Our course leaders have extensive experience in Quality Management across a wide range of sectors including manufacturing, service and professional organisations including Local, National and International Government. This wide experience enables them to make the course more interesting by using their relevant examples and case studies during workshop discussions.

Our team of staff has extensive experience of working across cultural boundaries, through their work in Europe, Africa, Middle East, Asia and the Americas.

CERTIFICATION

All delegates will be awarded a certificate verifying attendance and successful completion of the course

BOOKING AND COURSE FEES

The fee includes lunch and refreshments during the day. Please complete the booking form and return together with the relevant fee.

Fee: £260 plus VAT