

Quality Internal Auditor

This highly interactive two-day training programme is designed for those people who require a sound understanding of the techniques and principles of quality auditing. It also covers the role of the internal auditor in the development and improvement of an effective quality management system. This course is registered with the International Register of Certificated Auditors (IRCA).

INTRODUCTION

The role of the internal quality auditor is changing. It is no longer enough that internal audits check legislative compliance and procedural conformance, but auditors now need to be aware that they play a key role in the development and improvement of working practices across the organisation.

This IRCA registered course focuses delegates on the most important attributes of a modern and effective quality management system and helps them to understand the role of the auditor in its development and continual improvement. It introduces delegates to the ISO 9000:2000 series standard and the 8 quality management principles that underpin them.

WHO SHOULD ATTEND?

This course is essential for those who will undertake internal quality audits, or who will be required to plan, manage and implement internal audit programmes.

Other people who find this course useful are team leaders and supervisors in quality-driven organisations, who are looking to broaden their awareness of quality issues in order to understand how they can improve their overall contribution to the success of the business. The course does not require any past auditing or quality management experience.

COURSE OBJECTIVES

To enable those attending to plan, perform and report the results of internal quality audits with the aim of developing and improving the quality management system of an organisation.

To help delegates understand the key attributes of an efficient and effective quality management system and the role of the internal auditor in its continual improvement and development.

COURSE CONTENT

- Plan-Do-Check-Act methodology and other fundamental quality management principles
- Business process auditing
- The structure and principles of the ISO 9000:2000 series standard
- Quality management system implementation issues
- Effective auditing techniques and good audit practice

WHAT ARE THE BENEFITS?

This course, combined with an ISO 9001:2000 Foundation course, satisfies the formal training requirements for those wishing to register with the IRCA as an Internal Quality Auditor. Successful delegates will be equipped with the technical skills and knowledge required to plan, conduct and report internal quality audits. Delegates also find the interactive nature of the course, its challenging content and extensive use of team-based exercises stimulating and surprisingly enjoyable

IN – HOUSE COURSES

Offering better value for money, they can be designed to closely match your specific requirements.

STYLE OF DELIVERY AND COURSE LEADERS

Our course leaders have unrivalled quality management systems design and improvement experience, including ISO 9000, TQM and EFQM implementation. They are qualified and experienced auditors with extensive practical management experience across a wide range of sectors including manufacturing, finance, pharmaceuticals, local and national government. We have extensive experience working across cultural boundaries, through our work in Europe, Africa, the Middle East, Asia and the Americas.

CERTIFICATION

All delegates will be awarded a certificate verifying attendance and completion of the course.

BOOKING AND COURSE FEES

The fee includes a full lunch and refreshments during both days. Please complete the booking form and return together with the relevant fee.

Fee: £485 plus VAT